



December 19, 2016

## IMPORTANT MESSAGE FROM THE BOARD OF TRUSTEES

Heatherwood's former contractor, TLC, chose not to fulfill its contractual commitment for snow removal through March 2017, having given 30 days' notice on November 15, effective December 15, 2016. Although this left us in an extremely vulnerable position, we have been successful in contracting with Marksmen Landscaping, LLC, for this service and you will be seeing their equipment in the upcoming snow season and during the 2017 summer landscaping season.

It is important for homeowners to understand that engaging a snow removal contractor at such a late date in the year has resulted in Heatherwood's being advised by Marksmen that by November they had already scheduled and staffed for the communities they service. They intend, however, to make every effort to perform snow removal in our community in as **timely and efficient manner as possible under these unfortunate circumstances**. You are reminded that any complaints or issues must be reported to **Target Management at 856-988-8000**. Should you reach voicemail, follow the prompts provided. Target will be monitoring voicemails for such messages.

**The following information has been provided by Anthony Marks, Marksmen Landscaping, LLC, regarding snow removal procedures for the upcoming season:**

“For homeowners who park two vehicles in the driveway, please back them in with the passenger door as close to the grass as you are able in order to allow us to clear as much of the area as possible.

“Please allow 3 or more feet between vehicles so we can clear a path between them. We need at least 30 inches for our equipment in order to avoid damage to vehicles. If there are not 30 inches, we will be unable to clear that area.

“Thank you for your cooperation.”