



June 28, 2019

Heatherwood Residents:

The Board of Trustees recently met with Marksmen Landscaping in an effort to resolve the exterior damage problems reported by homeowners.

Prior to Marksmen initiating their lawn service in 2017, they walked the entire community and recorded all existing damages to the exteriors of every home. There are 113 homes on Marksmen's list with pre-existing damage.

Marksmen's list will be used to verify if reported damage was caused prior to their 2017 home inspections. If your reported damage is listed, then Marksmen is not liable for those repairs.

Residents may want to take the time to inspect their home exteriors. If you find damage, please contact Danielle Holmes at Target Management to determine if that damage is on the Marksmen list of pre-existing damage.

- Property damage must be reported to Target Property Management within 48 hours of the date of that lawn service; if possible, please include pictures of damage. Marksmen is then responsible to inspect the reported damage on the date of the next lawn service.
- If siding extends down to the grass level, Marksmen will not weed whack that close to your home to avoid damage.
- Sprinkler heads that are properly installed will retract below ground level and will not be damaged by lawn mowing. Marksmen will not be responsible for replacing faulty sprinkler heads which do not properly retract.

Thank you for your attention to this information and your cooperation.

Heatherwood Board of Trustees